

Prohibited Items:

The following items (or any item similar in description or content) cannot be carried on any service.

Any person sending such an item may be subject to their order being cancelled without notice:

- Aerosol
- Aftershaves
- Air Bag
- Alcoholic Beverages
- Ammunition
- Animal Parts, Skins Or Furs
- Animals Of Any Form (Alive Or Dead)
- Any Item Containing Petrol (Liquid, Gas Or Fumes)
- Aromatherapy Oil
- Asbestos
- Ashes
- Axe
- Basin
- Basins
- Bath/Bathroom Suites
- Batteries
- Biological Samples
- Blade
- Cash, Credit Cards, Debit Cards
- Chainsaw
- Cheques
- Chocolate
- Christmas Crackers
- Compressed Air & Empty Cylinders
- Corrosive Substances
- Counterfeit Currency
- Counterfeit Goods
- Credit/Debit/Cash Cards
- Dangerous Goods
- Diamonds
- Documents (Outside The EU)
- Driving License
- Drugs (Including Prescription)
- Engines
- Environmental Waste
- Explosives
- Filth
- Fire Extinguisher
- Firework
- Fish (Live Or Dead)
- Flammable Liquids
- Flammable Solids
- Food Items (Including Pet Food)

- Fragrance
- Gardening And Household Tools - Gardening And Household Tools, Unless Properly Protected
- Gases
- Gearbox
- Gems
- Geochron
- Gun
- Hazardous Goods
- Hot Tubs
- Hover Board/Swegway/Segway
- Human Flesh
- Human Remains
- Illegal Goods
- Infectious Substances
- Item Described As "Unknown"
- Ivory
- Jewelry
- Juice
- Kayaks
- Knife
- Knives
- Lighter
- Liquids/Creams/Oils/Gel
- Lottery Tickets
- Magnets
- Meat
- Medical Equipment
- Milk Powder (Formula)
- Mobile Phones Outside The EU
- Money/Cash/Currency/Vouchers
- Nail Varnish
- Oil
- Oxidizing Materials And Peroxides (Including Hair Dyes)
- Paint
- Passport
- Perfumes
- Perishable Goods (All)
- Pesticides
- Plant
- Poisonous Or Toxic Liquids, Solids Or Gases
- Pornographic Material
- Precious Metals (E.G. Gold, Silver)
- Precious Stones
- Printer Toner/ Ink Cartridges (International Parcels Only)
- Radioactive Materials
- Replica Weapons
- Samsung Galaxy Note 7
- Seatbelt Tensioner
- Seeds (International Orders)
- Settee
- Sharp Instruments - E.G. Knives Scissors and Axes.
- Sink/Basin

- Slush Syrup
- Sofa
- Stamps (Unless Franked)
- Steering Wheel
- Tickets
- Tobacco And Tobacco Products
- Toilets
- Tyre (DPD, Parcelforce)
- Vehicle Bonnet
- Vehicle Bumper
- Vehicle Door
- Water
- Weapons
- Wheels (Parcelforce)
- Windscreen

No Compensation items:

The following items (or any item similar in description or content) can only be carried on a no compensation basis on any service.

Any person sending such an item does so at their own risk:

- Amber
- Antique
- Boiler/Boilers
- Bottles
- Boxes (Plastic, Wooden, Toy)
- Bulbs
- Camera
- Canvas Print
- Car Panel
- Car Spoiler/ Car Spoilers
- Carbon Fibre/Carbon Fiber
- Ceramics/Figures/Figurines
- China/Porcelain
- Clock
- Coffee Grinder
- Coffee Machines
- Coffee Roasters
- Computer Monitor/Monitors/Imac/All In One Computers
- Concrete
- Confectionary
- Cooker Hood
- Cooking Hob/Hobs
- Crockery/Pots/Pottery
- Crystal
- Delicate Items
- Detergent
- Electric Cooker
- Fiberglass
- Fish Tank
- Fishing Rods

- Floor Boards/ Floor Tiles/ Laminate
- Fragile Items (All)
- Framed Painting/Photograph
- Glass
- Glass/Glassware
- Hamper
- Headlights
- Kitchen Appliances - White Goods/Coffee Machines/Microwaves
- Lampshades
- Lenses
- Lights/Lighting/Lamps/Chandeliers
- Marble
- Microscope
- Microwave
- Mirror
- Ornament
- Over Head Projector
- Packaging/Media Packaging
- Perspex Boxes/Boxes
- Pewter Figures
- Picture Frames
- Poster
- Print
- Projector
- Real Fur
- Resin
- Scanner
- Sewing/Knitting Machine
- Shower Screen
- SIM Cards
- Stoneware
- Surf Boards
- Telescope
- Television
- Tiles
- Torches
- Turntables
- Vase
- Velux
- Vermiculite Board
- Watch
- Window
- Window Frame

Items requiring more information:

The following items (or any item similar in description or content) can only be carried if the description is altered by the customer prior to completing their order.

Any person sending such an item may be subject to their ordering being cancelled without notice and does so at their own risk potentially negating any parcel compensation:

Please note we are more than happy to carry these items in the more info section - we just need a clearer description (assumes the clearer description is not an item in the no compensation or prohibited list of course).

- Car Part
- Gift
- Personal Item